

Using the Ohio Benefits Self-Service Portal

Your quick guide to preschool financial assistance

Before you begin your application

Find the preschool or child care program you want to attend. The staff can help you navigate the benefits process.



1

Create a free OHID account

Go to ohid.ohio.gov and sign up. You'll need an email address. It's free! This is your login for Ohio's government websites.

Takes about 10 minutes

2

Apply for preschool funding

Log in to benefits.ohio.gov, choose "Apply for Benefits," complete the form, upload your documents, and hit submit.

Have your documents ready

3

Watch for a letter from Cuyahoga County

The county has up to 30 days to decide. Check your mail, email, and Ohio Benefits account. If they ask for more information, respond quickly!

Respond within 30 days

4

Your child is ready to start!

Once approved, your child's preschool will get the funding. Your child can begin their program. Benefits may start from the day you applied.



Scan to visit the full guide
on our website:
pre4cle.org/benefits-guide



Need Help Applying?

In-person support, phone help, and paper options



Visit in person

Staff at Cuyahoga County Job and Family Services can help you apply for PFCC, OPP, and other preschool funding with no appointment needed.

Walk-in's welcome- bring your ID and documents

Cuyahoga County Job & Family Services

1641 Payne Ave, Cleveland, OH 44114

Mon – Fri, 8:00 AM – 4:30 PM

(216) 420-8700



Call for help

Have questions about funding, need help checking your application status, or want to know what you qualify for? Call the line below...

Have your ID and income documents ready when you call.

Ohio Benefits Hotline

1-844-640-OHIO (6446)

Mon – Fri, 8:00 AM – 4:00 PM

Greater Cleveland Food Bank Helpline

216-738-2067



Use a paper application

Prefer not to apply online? You can apply for PFCC, OPP, and other Ohio Benefits programs using a paper application instead of the online portal.

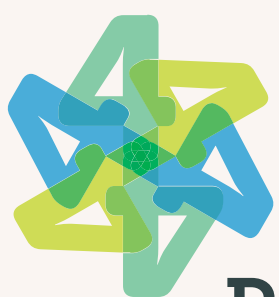
Return completed forms to the JFS office or by mail.

Pick up or request a paper form:

Visit Cuyahoga County JFS at 1641 Payne Ave — or ask your preschool program to help you get one.

Mail completed forms to:

Office of Benefits, Cuyahoga County JFS
P.O. Box 93894, Cleveland, OH 44101



PRE4CLE

Find more helpful tips, documents, and resources by scanning the QR code or visiting pre4cle.org/benefits-guide

